

## Important Billing Update

Dear Valued Patient,

We want to inform you that effective 5/1/25, Radiology Associates of Ridgewood, P.A. has partnered with a new billing company, MSN Healthcare Solutions. This change is part of our ongoing commitment to improving your experience and ensuring more efficient billing services.

### What this means for you:

- For services received **on or after May 1, 2025**, all billing statements and inquiries will be managed by **MSN Healthcare Solutions**.
- You may begin receiving secure billing communications via **text, email, or paper statements**, allowing you to:
  - View your statement
  - Update your insurance information
  - Easily pay your portion of the bill

These communications are fully **HIPAA compliant** and designed to be safe and convenient. If you have any questions about your account or wish to **opt out** of electronic messages, please contact MSN Healthcare Solutions at **800-666-1816**.

**For inquiries pertaining to services received before May 1, 2025**, please email [BARR@ridgewoodradiology.com](mailto:BARR@ridgewoodradiology.com). A representative will contact you within 72 hours.

We appreciate your understanding. Thank you for trusting us with your care.

Sincerely,  
**Radiology Associates of Ridgewood**